

Board Actions List (to be reported to the meeting on 12 October 2022)

Actions from the meeting held on 27 July 2022

Minute No.	Item/Description	Action By	Target Date	Status/Note
53/07/22 (1)	Commissioner's Report: Barking Riverside wayfinding Stuart Harvey would look at the wayfinding and signage for the riverboat services at Barking Riverside, particularly the directions for the quickest route from the station.	Stuart Harvey	October 2022	In progress, Members will be updated when completed.
53/07/22 (2)	Commissioner's Report: Barking Riverside Riverboat services Andy Lord would look at the potential to increase the frequency of the riverboat services at Barking Riverside pier.	Andy Lord	Ongoing	Service frequency will be kept under review as progress is made in the development at Barking Riverside.
53/07/22 (3)	Commissioner's Report: Bus Services Consultation Alex Williams confirmed that the results of the consultation on proposed reductions to bus services would be considered by the Customer Service and Operational Performance Panel in October 2022.	Alex Williams	December 2022	On forward plan for Panel.
53/07/22 (4)	Commissioner's Report: Travel Demand from Freedom Pass data Following the recent rise in coronavirus cases, the feasibility of using the Freedom Pass data to check whether older and disabled passengers were returning to the network at the same rate as other passengers would be looked at.	Shashi Verma	October 2022	In progress, Members will be updated when completed.
56/07/22 (1)	Safety, Health and Environment Annual Report 2021/22: Well@TfL bus impact The results of the current monitoring of the impact of the Well@TfL bus would be provided to Marie Pye.	Lilli Matson	October 2022	In progress, will be circulated when completed.
56/07/22 (2)	Safety, Health and Environment Annual Report 2021/22: Supporting Police Investigations into public order offences A note would be provided to Anne McMeel on the reporting of offences by bus drivers.	Lilli Matson	October 2022	In progress, will be circulated when completed.

Minute No.	Item/Description	Action By	Target Date	Status/Note
57/07/22	Finance Report - Quarter 1 Results and Forecast, 2022/23: Revenue impact of industrial action Patrick Doig confirmed that the ongoing industrial action represented a revenue risk to TfL and he would circulate the data on the revenue impact for TfL of either a National Rail strike, TfL industrial action or combined strikes to the Board.	Patrick Doig	October 2022	This will be addressed as part of the Business Plan discussions.
58/07/22	Slavery and Human Trafficking Statement: Landlord Future statements would contain more detail on how TfL managed risks relating to its role as a landlord.	Stuart Harvey	June/July 2023	This will be addressed in future Statements.
59/07/22	Report of the meeting of the Finance Committee held on 22 June 2022: Travel concessions for cleaning contractors An update would be provided to the next meeting on the review of travel concessions for cleaning contractors	Tricia Wright	September 2022	Completed. The Mayor made an announcement on 25 September 2022 on changes to travel concessions and this is being progressed.

Actions arising from previous meetings

Minute No.	Item/Description	Action By	Target Date	Status/Note
05/01/20 (2)	Commissioner's Report – Bus Safety Standard Visit Members would be offered a visit to see a bus that met the new Bus Safety Standard.	Andy Lord / Lilli Matson	TBC 2022	Members will be consulted on availability.
67/11/21 (2)	Commissioner's Report – Safety at junctions An update including timeframes would be brought to a future meeting of the Safety, Sustainability and Human Resources (SSHR) Panel.	Alex Williams	November 2022	On SSHR Panel forward plan.
67/11/21 (3)	Commissioner's Report – Safety for women and girls The impact of the comprehensive programme to improve safety for women and girls travelling on the network would be assessed and the outcomes would be considered at a future meeting of the SSHR Panel.	Lilli Matson / Matt Brown	November 2022	On SSHR Panel forward plan.

67/11/21 (4)	Commissioner's Report – London Overground Incident at Enfield Station 12 October 2021 An investigation was underway and any developments and lessons learnt would be considered at a future meeting of the SSHR Panel.	Lilli Matson / Andy Lord	TBC	On SSHR Panel forward plan.
74/10/21	Report of the Customer Service and Operational Performance Panel – Briefing on Action on Inclusion programme. The Director of Diversity, Inclusion and Talent would develop a comprehensive inclusion programme and the Board would receive a briefing when the work was completed.	Tricia Wright / Director of Diversity, Inclusion and Talent	TBC	Briefing to be scheduled when the work is completed.
82/12/21 (3)	Commissioner's Report – passenger incident at Tottenham Court Road station 3 December 2021 An investigation was underway and Members would be kept informed of the outcomes.	Lilli Matson / Andy Lord	TBC	Once the investigation is completed, Members will be updated through the SSHR Panel.
05/02/22 (1)	Commissioner's Report: 30 January 2022 car and tram collision on Oaks Road, Croydon The SSHR Panel would be updated when the investigation concluded.	Andy Byford / Lilli Matson	TBC	Once the investigation is completed, Members will be updated through the SSHR Panel.
05/02/22 (3)	Commissioner's Report: Asset maintenance and safety improvements Members requested a briefing on the balance between asset maintenance and safety improvements in the TfL Budget.	Lilli Matson	September -December 2022	This is being discussed as part of the Business Plan discussions.
05/02/22 (4)	Commissioner's Report: Step-free access The results of the recently launched consultation to help shape future step-free access priorities and improvements on the London Underground network would be submitted to the Customer Service and Operational Performance (CSOP) Panel for feedback and then to the Board.	Andy Lord / Alex Williams	December 2022	Members have received an informal update and a paper will be considered by the CSOP Panel in December 2022.
37/06/22 (1)	Commissioner's Report: Elizabeth line impact Work was underway to analyse the complex information on abstraction and modal shift to identify the impact of the Elizabeth line on journey patterns and to ensure TfL was meeting customer needs. A report would be brought to the Board in due course.	Alex Williams/ Shashi Verma	September 2022	Completed. Information provided to the meeting of the Elizabeth Line Committee on 29 September 2022.

Minute No.	Item/Description	Action By	Target Date	Status/Note
37/06/22 (3)	<p>Commissioner's Report: Talent Strategy Information would be included in the pay gap report to the SSHR Panel on how the Talent Strategy and succession planning was being used to further reduce the ethnicity and gender pay gaps, including action to increase declaration rates for the disability pay gap. The report would include emerging data and themes on employee readiness to stretch and strengthen in their careers.</p>	Tricia Wright	December 2022	On SSHRP forward plan.
37/06/22 (6)	<p>Commissioner's Report: Rotherhithe tunnel Owing to the current funding challenges, the tendering process for the detailed design and build stage had been paused. Andy Lord would look at the current prioritisation to see if any progress could be made on the project, although it was a significant expenditure.</p>	Andy Lord / Stuart Harvey	September -December 2022	This is being considered as part of the Business Plan discussions.
39/06/22	<p>Finance Report, Quarter 4, 2021/22: Business planning Patrick Doig would be engaging with the Board and seeking Members input on the Business Plan in autumn 2022.</p>	Patrick Doig	September -December 2022	Briefings being held.
40/06/22	<p>Delivering the Mayor's Transport Strategy 2021/22 Annual Update: Step-free Access An update would be provided to the CSOP Panel on the progress on step-free access and options to review and revise the target to reduce journey times for journeys that were not step-free.</p>	Alex Williams	December 2022	On CSOP Panel forward plan. See also action 05/02/22 (4) above.